

E- JANRAJ- SMART GOVERNANCE AT MUNICIPAL LEVEL

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ABSTRACT

The growth and Development of ICTs' has led to wide diffusion and application, thus increasing their social and economic impact. ICT can support good governance by improving the effectiveness and efficiency of governments; enhancing the delivery of crucial public services and making public services more attuned to the needs of citizens. This paper analyses the development of e-Janraj as a product for e-municipality. It traces the data flow between the various stakeholders of the municipality and it also highlights the user model survey. It focuses on specific requirements of the e-municipality suite: E-janraj.

KEYWORDS: ICT, E-Janraj, IT, DFD, E-Municipality, E-Governance